

WHY TIMING MATTERS

USECASE

SCENARIO: You have new hires that are uploaded each day thru your daily feed. You've set up a Dynamic New Hire Group to pull in all your new hires and set up a Dynamic Learning Assignment to assign your New Hire Group a New Hire Orientation Curriculum.

CONSIDERATIONS: In order to be sure that your Learning Assignment pulls in all the right people, you need to consider the processing times and Time Zones for your daily feed, your dynamic group and your Learning Assignment.

DAILY FEED (Default: 2 am PST)



After the feed processes, new hires have user records created and become active users.

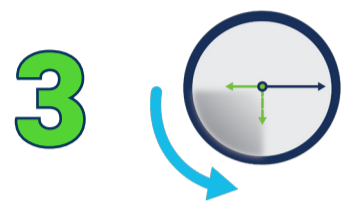
DYNAMIC GROUP



Since the eastern time zone is 3 hours ahead of PST, the next time your group will process is 9 am EST.

It's a best practice to allow for at least 10-15 minutes for Groups Processing.

DYNAMIC LEARNING ASSIGNMENT



Your Dynamic Learning Assignment needs to be scheduled **AFTER** your Dynamic Group processes; no earlier than 9:15 am EST. Learning Assignments process based upon when they're created and in the time zone of the user that created them. If you live in California, for example, you'll need to schedule the assignment after 6:15 am PST (after the feed and after the group processes).

WORKFLOW



2:00 am PST

DEFAULT DAILY
INBOUND
DATA FEED

STATIC GROUPS

Process on the tens of every hour (:00, :10, :20, etc.), after MANUAL Refresh.

DYNAMIC GROUPS

Process four times per day (3am EST, 9am EST, 3pm EST, 9pm EST).

Dynamic group processing times are implemented using UTC (Coordinated Universal Time), which does not observe daylight savings time.

LEARNING ASSIGNMENTS

Processed either when the assignment is created (based upon when it was created in the time zone of the user that created it) or at the time specified in the assignment (once daily).